



# Coronavirus FAQs

Following are the answers to your most frequently asked questions:

## **Will the DBIA-WPR 2020 Regional Conference and Awards Program in May be rescheduled?**

Yes, the Regional Conference and Awards Program is being rescheduled for 2021. Date to be determined and announced soon.

## **Will my registration fee for postponed/canceled chapter events, education courses/workshops and/or DBIA-WPR Conference and Awards Program be refunded?**

Registrations for WPR March/April chapter events will be transferred to rescheduled dates (posted on WPR online calendar). **Registrations for WPR Conference and Awards Program will be transferred to the next Conference and Awards Program.** Upon written request ([admin@dbiawpr.org](mailto:admin@dbiawpr.org)), you may receive a refund for March/April chapter events and conference/awards (less credit card fees).

Registrations for DBIA education courses/workshops have the option to transfer their registration to a class later in the year. This request should also be in writing but directed to the DBIA National via email: [meetings@dbia.org](mailto:meetings@dbia.org). Given the large demand, please allow for longer response times than usual. DBIA promises we'll respond as soon as possible.

## **As an attendee, how do I request a refund or a transfer?**

Email your regional request to: [admin@dbiawpr.org](mailto:admin@dbiawpr.org)

Email education courses/workshops requests to DBIA National: [meetings@dbia.org](mailto:meetings@dbia.org).

## **When will my registration refund be issued? How long will it take?**

We will make every effort to process your refund within 45 days.

## **How do I cancel my conference hotel reservation?**

Please contact the hotel directly to cancel your reservation.

## **Is DBIA refunding travel or other transportation costs?**

DBIA will not refund individual travel costs. Check with your airline regarding their refund policy.

## **Will sponsors for the WPR Conference and Awards Program receive a refund?**

Sponsorships will be transferred to rescheduled event (date to be announced). Upon written request ([admin@dbiawpr.org](mailto:admin@dbiawpr.org)), sponsors may receive a refund.

## **How will I earn my continuing education credits?**

As we all “wait and see” as it relates to opportunities for face-to-face meetings, DBIA has numerous online options available including archived [webinars](#) and [conference recordings](#) for which you can receive continuing education credit.